

Record of operational decision

Decision title:	To extend the existing contract with Mole Valley Life for the provision of the proactive digital alarm receiving centre
Date of decision:	13 December 2024
Decision maker:	Hilary Hall - Corporate Director Community Wellbeing
Authority for delegated decision:	<p>Chief Executive scheme of delegation: CW-01</p> <p>Adult social care operation and policy provision of assessment and care management; approved mental health practitioners; deprivation of liberty functions; strategic and operational safeguarding adults policies and procedures; prevention and support services (including welfare rights, occupational therapy, financial assessments, direct payments, telecare, rapid response registered service).</p> <p>The Corporate Director Community Wellbeing is authorised to take all operational decisions associated with this contract, in line with the original officer decision on 23 June 2023 and the Cabinet member decision dated 30 September 2022.</p>
Ward:	Countywide
Consultation:	<p>The following council representatives were consulted, as part of this process:</p> <ul style="list-style-type: none"> • Corporate Director Community Wellbeing • Technology Enabled Care Board • Front Door and Prevention Service Manager • Predict and Prevent Team
Decision made:	<p>To approve a two month extension of the current proactive digital alarm receiving centre service with Mole Valley Life, which forms part of the council's Predict and Prevent Programme. The extension will run to 31 March 2025.</p> <p>To date, the service has spent approximately 19% of its allocated annual budget of £27,335. Therefore, there is sufficient funding available for the contract extension.</p>
Reasons for decision:	<p>The contract extension will enable the Commissioning Team to complete its re-procurement of the wider Technology Enabled Care Service, including a proactive and reactive digital alarm receiving centre, which will commence on 1 April 2025.</p> <p>The extension will prevent a two month gap in service, ensuring all individuals assigned to the Mole Valley Life proactive alarm receiving centre, as part of the Predict and Prevent Programme, will continue to be monitored 24/7.</p>
Equality considerations:	Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:

	<p>A public authority must, in the exercise of its functions, have due regard to the need to:</p> <ul style="list-style-type: none"> a) Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act b) Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it c) Foster good relations between persons who share a relevant protected characteristic and persons who do not share it. <p>The proactive digital alarm receiving centre forms part of the council's Predict and Prevent Programme, which is trialling a range of new technology equipment and monitoring with a view to being able to offer a wider choice of equipment to vulnerable residents across Herefordshire, enabling them to remain in their own homes and communities for longer and more safely.</p>
<p>Highlight any associated risks / finance / legal / equality considerations:</p>	<p>There are no associated risks with extending this service, as an extension is permissible under the current contract until 2026.</p>
<p>Details of any alternative options considered and rejected:</p>	<p>Service re-procurement: The council is currently re-procuring its Technology Enabled Care Service, which will be in place from 1 April 2025. A proactive and reactive digital alarm receiving centre will form part of that contract, therefore it is not recommended to re-procure a separate service.</p> <p>Do nothing: It is not viable to do nothing, as it would mean a two month gap in service, so individuals assigned to the current Mole Valley Life proactive alarm receiving centre would be unmonitored for that period.</p>
<p>Details of any declarations of interest made:</p>	<p>None</p>

Signed: Hilary Hall

Date: 17 December 2024